

John Clayton Phelps II

jcphelps@ollusa.edu

EDUCATION

PGDip University of Texas at Austin, McCombs School of Business Aug 2022
Concentration: Data Science and Business Analytics

DBA Walden University, Business Administration Aug 2019
Concentration: Healthcare Administration

MAM Wayland Baptist University, Business Management May 2014
Concentration: Healthcare Management

PGDip

RESEARCH EXPERIENCE

Dissertation, Walden University Minneapolis, MN

2019

Advisor: Dr. Janie Hall

- Research on strategies leaders use to reduce employee turnover.

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- Courses taught: EMS Systems Management and Budgeting, Mobile Integrated Health Care, Emergency Pharmacology, Special Populations, Pediatrics, Obstetrics, Preparation of Paramedic Practice, Patient Assessment and Airway, Pharmacology I Pharmacology II
- Developed curriculum including course design, grading rubrics, instruction, quizzes, exams, research and team assignments, case and video analysis.
- Developed syllabus to meet accreditation standards.
- Coordinated grading with rubrics.

ACADEMIC APPOINTMENTS

Our Lady of The Lake University

Assistant Professor School of Business: 08/2022 – Present

- Lead the development and administration of challenging coursework, academic projects, assignments, and examinations to drive academic skill growth for a diverse student body.
- Cultivate meaningful relationships and serve as a mentor for students, earning recognition as a knowledgeable leader who offers organized, challenging, innovative, and student-focused courses.
- Motivate and educate students utilizing an evidence-based, hands-on, case-based and engaging teaching style.
- Integrate modern technologies into coursework while utilizing online learning methodologies across multiple educational platforms to improve student engagement and to simplify educational administration efforts.
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- Review and edit course content related to course administration and policies.
- Assist with the development of surveys to ensure appropriate data is being collected.
- Manage author teams and industry subject matter experts with curriculum development.
- Develop numerous ambulatory care education programs to prepare paramedics and other healthcare personnel to achieve optimal patient outcomes using evidence based medicine.

Wayland Baptist University

Adjunct Professor-Healthcare/Business Administration 05/2014 – Present

- Lead the development and administration of challenging coursework, academic projects, assignments, and examinations to drive academic skill growth for a diverse student body.
- Cultivate meaningful relationships and serve as a mentor for students, earning recognition as a knowledgeable leader who skillfully offers organized, challenging, innovative, and student focused courses.
- Motivate and educate students utilizing an evidence based, hands on, and engaging teaching style.
- Integrate modern technologies into coursework while utilizing online learning methodologies across multiple educational platforms to improve student engagement and to simplify educational administration efforts.
- Promote critical thinking, quantitative, and analytical problem solving skill growth in students.

University of Texas Health Science Center

Medication Management to ensure they are taking their medications correctly, monitoring for side effects, monitoring polypharmacy, and addressing any concerns or questions they may have.

Home Safety Assessments were conducted to identify and address potential hazards in the home that may put patients at risk of falls or other injuries.

Palliative Care Services to patients with advanced illnesses to manage their symptoms and improve their quality of life.

Mental Health Support for patients with mental health conditions to provide support, monitor their condition, and connect them with appropriate resources.

Health Education to patients focusing on topics such as nutrition, exercise, and disease prevention to promote overall health, healing, and wellness.

NON-ACADEMIC APPOINTMENTS

Phelps Healthcare and Education Consulting

CEO/President: 01/2014 – Present

- Perform data and business analysis through analyzing data sets to identify healthcare or education trends, ideas for strategic decisions, organizational outcomes, and industry trends to guide organizational success
- Review organizational documents to identify shortfalls.
- Work collaboratively with organizational leaders to develop a plan outlining the target market audience, develop strategic plan methods to be used, additional subject matter expertise that may be warranted, and a timeframe for completion.
- Provide project and plan oversight and support to ensure that all strategic plan components are met. Provide guidance and advice to organizational leaders on strategic plan components and ensure effective communication for all deliverables
- Review and revise or create organizational materials for regulatory and organizational compliance
- Maintain understanding of industry policies and regulations and their impact on the industry.
- Assist with the development of surveys to ensure appropriate data is being collected.
- Manage organization leaders and industry subject matter experts with strategic plan development.
- Review staffing, training initiatives, and team performance to execute operational improvements while ensuring full compliance with state regulations, adeptly managed business analytics and reporting.
- Champion all aspects of financial management, financial analysis and forecasting, and budget administration.
- Orchestrated the development and implementation of a streamlined training initiatives that streamlined time and cost effective delivery to all organization

- Develop and administer healthcare services, including preventative healthcare services such as health assessments, immunizations, and health education programs.
- Provide follow-up care to patients discharged from the hospital, monitor chronic conditions, and provide palliative care to patients with advanced illnesses.
- Train healthcare personnel to work collaboratively with other healthcare providers, including physicians, nurses, and social workers, to provide comprehensive patient care with a common goal of improving patient outcomes, reducing healthcare costs, and enhancing the overall health of the community.

Lillian Hudspeth Hospital

Hospital Director: 06/2013 – 05/2015

- Directed daily hospital operations and managed healthcare administration efforts for 40+ personnel to maximize revenues, minimize costs, and achieve strategic organizational objectives in a rural hospital district.

Walters State Community College

Clinical Program Director : 01/2010 – 08/2012

- Optimized clinical programs and drove productivity improvements through management of all clinical requirements, monitoring all program activities to evaluate progress and effectiveness.
- Managed case planning and case management while overseeing accurate clinical record management and ensuring compliance with all licensing regulations.
- Spearheaded clinical contract negotiations with hospitals and ambulatory settings to integrate paramedic clinical rotations throughout multiple multidisciplinary care settings.
- Authored and submitted grants to acquire program funding and to improve program capacity.
- Streamlined knowledge sharing, education, and academic skill growth efforts through the integration of modern technology in classroom and clinical settings.

Paramount Consulting Group

Business/Healthcare Consultant 11/2005 – 01/2010

Conducted business analysis to identify and address business bottlenecks and shortcomings, overseeing the design and implementation of sustainable business solutions for various healthcare organizations.

Consulted multiple healthcare agencies to launch modern electronic health record platforms within their organization.

Oversaw budget management and financial analysis, while executing the development of institution-specific financial business plans to drive profit and revenue growth.

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Prehospital Trauma Life Support EMS World Expo, Healthcare providers, NAEMT,
Nashville, TN (Sole Presenter)

Details:

11/2018

10/2017

