

Eden Hernández Robles, PhD, M.S.W.

EDUCATIONAL BACKGROUND

Education and Training

August 2017 The University of Texas at El Paso, El Paso, Texas
BUILDig Scholar Postdoctoral Research and Education Fellow
Research Center Latino Alcohol and Health Disparities Research Center

August 2015 The University of Texas at Austin, Austin, Texas
Doctor of Philosophy in Social Work

May 2008 Our Lady of the Lake University, San Antonio, Texas
Master of Social Work
Clinical and Program Planning and Administration Specialization

December 2006 Our Lady of the Lake University, San Antonio, Texas
Bachelor of Social Work
Worden School of Social Service
Our Lady of the Lake University

August 2021-Present
Chief Research Scientist
HeRoPhD Consulting LLC

- x Educate undergraduate, graduate and doctoral level social work courses.

- x Lead qualitative and mixed methods research projects including design, implementation, data analysis, and write-up for businesses

RESEARCH & SCHOLARSHIP

Current Research Experience

May 2023- Present
Principal Investigator
Health Equity Research & Observation Lab
Worden School of Social Service
Our Lady of the Lake University

- x Established laboratory as an independent research principal investigating social scientist.
- x Mentor and guide students towards careers in research

July 2022 – July 2023

Co-Principal Investigator

Culturally Informed Mental Health Engagement Program

- x Developed sequential exploratory mixed methods design for the project
- x Conducted in-depth coding analysis of qualitative data leading towards publication.
- x Provide expertise in formation of culturally informed program.

Past Research Experience

May 2021 – July 2023

Director of Education and Research

American Council on General Medical Education (ACGME) Psychiatry Faculty Member

Texas Child Mental Health Care Consortium

Department of Psychiatry

Texas Tech University Health Sciences Center El Paso

- x Develop ideas for medical students, residents, and fellow's research that align with Consortium goals.
- x Educate residents on research methods with an emphasis on patient care.
- x Collaborate with residents, fellows, and faculty towards developing an online education platform for asynchronous learners. Lead evaluation of the platform.
- x Partner with faculty on various research projects.
- x Analyze patient data towards quality improvement.
- x Provide didactic training to residents and fellows on various topics.

September 2017 – December 2019

Technical Expert

EmpowerChange, Paso del Norte Center for Mental & Emotional Well-being

- x Provided technical support and monitoring and support for the grantees of Think.Change Granting Initiative including supporting the development of the Mental and Emotional Well-being Strategic Plan.
- x Provided research expertise and consultation to multiple regional stakeholders on behavioral health topics in collaboration with coordinated team of experts to educate community on cutting edge research.
- x Conducted SWOT analysis to guide strategic planning process.
- x Led evaluation and development of Empower Change products such as the Paso del Norte Behavioral Health Resource Directory.

August 2017 – December 2018

Co-Investigator

Teachable Moments in Heavy Alcohol Use

- x Co-lead qualitative secondary data analysis of transcripts on heavy alcohol use.
- x Co-developed coding schema.
- x Developed and trained undergraduate researcher to conduct in-depth coding analysis.

June 2015 - August 2017

BUILDing Scholars Postdoctoral Research and Teaching Fellow

Department of Psychology/Latino Alcohol and Health Disparities Research Center (LAHDR)

The University of Texas at El Paso

- x Develop ideas for qualitative research that fit center goals and submit IRB proposals for RDCs, RFCs, and other LAHDR qualitative and quantitative research projects.
- x Develop and submit budget and budget justifications for RDCs, RFCs, and other LAHDR qualitative research projects.
- x Collect, compile, and analyze and disseminate findings from RDCs, RFCs, and other LAHDR qualitative research projects.
- x Trained Center research students in survey data collection resulting in significant response rate of Campus Alcohol Based Survey that resulted in several publications for LAHDR.

June 2014 - June 2015

Research Associate III

Center for Social Work Research

Health Behavior Research and Training Institute

The University of Texas at Austin

- x Developed and tested interview guide.
- x Conducted in depth interviews with heavy drinking Latino males.
- x Analyzed qualitative data using NVivo.
- x Wrote and prepared reports for dissemination to inform cultural adaptation of treatment.
- x Managed interviewee incentives and developed house financial tracking system of monies.

August 2014 - May 2015

Qualitative Researcher/Contract

Economic Mobility Corporation

- x Identified and implemented effective strategies for engaging interviewees.
- x Developed and tested interview guide.
- x Conducted in depth qualitative interviews with selected respondents to explore the impact of their engagement in an educational program.
- x Assisted with preliminary analysis of interviews.

December 2013 - January 2015

National Study of Health Behaviors/Bilingual Interviewer/Data Collector

National Institutes of Health and Food and Drug Administration

Westat

- x Interviewed preselected households randomly selected for the NSHB tobacco use study.
- x Specialized in engaging ethnic and racial minorities in study.
- x Specially selected to engage difficult to reach urban and rural populations for participation in the study.

- x Engaged respondents in submitting biological marker samples to submit for further analysis.
- x Completed substance use and mental health assessments with study respondents.

January 2013-May 2013

Research Assistant

Center for Social Work Research

The University of Texas at Austin

- x Assisted with grant development for research on Latino suicide prevention program.
- x Conducted review of literature on suicide intervention studies for Latina adolescents.
- x Reviewed clinical assessments for depression and helped determine most effective for proposed study.
- x Reviewed grant proposal and provided editorial feedback.

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Center for Social Work Research
at Austin

Research Assistant
Center for Social Work Research
Institute on Domestic Violence and Sexual Assault

4. SierraFonseca, J., Lyonna, P., Flores, F., Robles, E., GarciaCarachure, I., & Iniguez, S. (2019) Dorsal hippocampus ERK2 signaling mediates anxiety-like behavior in male rats. *Chronic Stress*.
5. Robles, E. H., Maynard, B., Salas, Wright, C., & Todic, J.* (2016). Effectiveness of culturally adapted substance use interventions for Latino adolescents: A systematic review and meta-analysis *Research on Social Work Practice*.
6. Castro, Y., Fernández, M.E., Strong, L.L., Stewart, D., Hernandez Robles, E., S., Heredia, N., Adams, C.E., Corrales, V., Eakin, E.G., Resnicow, K., Bangert, K., & Walter, D.W. (2015). Adaptation of a counseling intervention to address multiple

7. Robles, E., De Vargas, C., Doval, F.*, Sachidanandam, J.*, & Mejia, A.* (2022, March). Teaching children and adolescent psychiatrist fellows an anti-racist and anti-oppressive ethical framework. American Association of Psychiatry Residency Training Directors, Online
8. Oyeka, M.** , & Robles, E. H.

22. Robles, E. & Padilla, Y. (2015, May). Paving the Road to Ensure Access to Quality Services for Cultural and Linguistic Minorities: Social Work Involvement in the Realm of Healthcare and Social Service Policy Presentation at the Policy Conference 2.0, Social Work as Action: Confronting Injustice in Austin, TX.

5. Martin, S., Robles, E., Campbell, A., & Alvarado, L. (May, 2022). On the Texas-Mexico Border: Psychosocial functioning in the children of parents with bipolar disorder. American Psychiatric Association Annual Conference, New Orleans, TX.
6. Robles, E., & Lopez, P. (2021, August). Towards developing guidelines for training culturally and linguistically appropriate psychiatric patient care. 10th Annual Cultural Competence Conference, El Paso, TX.
7. Moazam, M., Mejia, A., Shada, T., Chaudhary, K., Doval, F., Sachidanandam, J., Robles, E., & De Vargas, C. (2021, August). Transgenerational transmission of stress: A severe case of trichotillomania/trichophagia and trichobezoar. 10th Annual Cultural Competence Conference, El Paso, TX.
8. Najera, S.*, Castro, Y., Redd, S., Robles, E., & Field, C. (2019, November). Teachable moments in alcohol-related injuries. Society for the Advancement of Chicanos/Hispanics and Native Americans, Honolulu, HI.
9. Najera, S.*, Holcomb, B.*, Gonzales, R.*, Robles, E., & Field, C. (2019, October). Walking on a tightrope through hell: A qualitative inquiry of the lived experience of alcohol withdrawal. National Hispanic Science Network, New Orleans, LA.
10. Cardose, Smith, J.*, Robles, E., Gonzales, R.*, Martinez, A., Smith, C., Najera, S.*, & Field, C. (2019, October). Implementing an evidence-based tool to address alcohol health disparities in community settings in the U.S./Mexico Border. National Hispanic Science Network, New Orleans, LA.
11. Gonzales, R.*, Moya, E., & Robles, E. (2019, October). Using PhotoVoice in a research driven course to teach students social determinants of health. National Hispanic Science Network, New Orleans, LA.
12. P >>B7um(n)-4 (al)10.1 (H)4 (i(n)-4 a b)5 (s)1 tudentTc 0 Tw 25.28 0 Td ()Tj Tw 0.23

18. Robles, E. (2014, June). Social services experiences from a diagnosis consumer perspective: A Metasynthesis. Presentation at Vulnerability Issues in Drug Abuse Conference, El Paso, TX.
19. Wallisch, L., Bell, H., Bonham, T., Spence, R., & Robles, E. (2018, January). Moving back into the community: Experiences of a pilot program in relocating nursing facility residents with behavioral health disorders into the community. Presentation at Society for Social Work Research Annual Conference, San Diego, CA.
20. Wallisch, L., Bell, H., Bonham, T., Spence, R., & Robles, E. (2018, March). Moving back into the community: Experiences of a pilot program in relocating nursing facility residents with behavioral health disorders into the community. Presentation at St. David's Center for Health Promotion and Disease Prevention Research in Underserved Populations Conference, Austin, Texas.

Invited Presentations

1. Summer 2022, "Increasing Mental Health Treatment Engagement for Hispanic Adults in the US/Mexico Border Region" Sobolun Border Health Research Talk, The University of Texas at El Paso, Texas Tech University Health Sciences Center El Paso.
2. Summer 2022, "Research in the Community After Graduation: As Faculty or Advanced Practitioner" Doctoral Research Colloquium, Worden School of Social Services, Our Lady of the Lake University, San Antonio, Texas.
3. Fall 2020, "Una platica: From a conceptual knowledge of diversity to practice in academia" National Hispanic Science Network Conference.
4. Summer 2020, "Strategic Planning: Conducting a departmental SWOT Analysis" Psychology Department, The University of Texas at El Paso, El Paso, Texas.
5. Spring 2019, "Culturally adapted substance use interventions for adolescents" Dallas Recovery Oriented System of Care, Dallas, Texas.
6. Fall 2017, "Data Management Systems and Project Management" The University of Texas at Austin, School of Social Work, PhD Colloquium.
7. Fall 2016, "Systematic Review Methods" The University of Texas at Austin, School of Social Work, PhD Colloquium.
8. Fall 2015, "Systematic Review Methods" The University of Texas at El Paso, Department of Psychology, PhD Colloquium.
9. Fall 2015, "Best Data Management Practices for Systematic Reviews" The University of Texas at Austin, School of Social Work, PhD Colloquium.
10. Spring 2015, "Systematic Review Methods" The University of Texas at Austin, School of Social Work, PhD Colloquium.
11. Fall 2014, "Preparing for the Comprehensive Exam Using Systematic Review Methods" The University of Texas at Austin, School of Social Work, PhD Colloquium.
12. Fall 2011, "Cultural Sensitivity Practices with Diverse Ethnic Populations" The University of Texas at Austin, Human Behavior in the Social Environment, Undergraduate course, Dr. Clay Shorkey.

13. Fall 2011, "Social Work with Diverse Populations" The University of Texas at Austin, Generalist Practice, Undergraduate course, Dr. Ratonia Runnels.
14. Fall 2011, "Quantitative Research Methods" The University of Texas at San Antonio, Research Methods, Graduate course, Dr. Jolyn Mikow.
15. Fall 2011, "Qualitative Research Methods" Our Lady of the Lake University, Research Methods, Undergraduate course, Dr. Cora ~~De~~aux.

Media Interviews

1. Newsy, "Border closure delayed, but anxiety still high for El Paso community," personal communication, July 4, 2019.

Honors and Awards

1. Sobel–Duncan Border Health Research Award 2022

Reviewer

Period: March 2022-2027

Develop and implement harm reduction services for individuals with substance use disorders.

Grant No. (PI: Southern New Mexico National Alliance on Mental Illness)

Agency: Con Alma Foundation

Title: "Southern New Mexico National Alliance on Mental Illness"

The grant was written to support Southern New Mexico National Alliance on Mental Illness.

Period: September 2021-September 2022; Role: Grant author (written for Southern New Mexico National Alliance on Mental Illness); Submitted: May 2021

Grant No. 226811481A (PI: Wiebe)

Agency: Paso del Norte Health Foundation

Title: "Mental & Emotional Wellbeing Backbone Organization"

The mental and emotional wellbeing backbone organization grant was designed to promote collective impact and strategic regional collaboration across two nations and three states. The grant provided early and mid-career behavioral health experts an opportunity to provide thought leadership to the community. Period: September 2017-December 2019; Role: Grant author, and Director; Submitted: March 1, 2017

Current and Past Research Support

Grant. No. (PI: Mallonee; Robles)

Agency: Texas Tech University Health Sciences Center El Paso, The University of Texas at El Paso

Title: "Increasing Mental Health Treatment Engagement for Hispanic Adults in the US-Mexico Border Region"

Period: July 2022-2023

The grant was written to develop and pilot test the feasibility and reliability of a mental health intervention program for individuals in social service settings.

Grant No. R25 DA026401 (PI: Valdez)

Agency: NIH / NIDA

Title: "Interdisciplinary Research Training Institute on Hispanic Drug Abuse"

The Interdisciplinary Research Training Institute (IRTI) on Hispanic Drug Abuse promotes the career development of predoctoral, postdoctoral and early career clinically focused scientists interested in conducting research as it affects the Hispanic population. The grant provides mentorship and training to early career scientists in the domains of publications, presentations, and federal funding for research. Period: Present; Role: Research Training Fellow; Submitted: January 7, 2016

Grant No. (PI: Field, Castro)

Agency: NIH / NIGMS

- x Taught online.

October 2022–November 2022

Assistant Professor

Worden School of Social Service, Our Lady of the Lake University, San Antonio, Texas

Human Behavior in the Social Environment, Graduate course

- x Hybrid online and in person course.

August 2022–October 2022

Assistant Professor

Worden School of Social Service, Our Lady of the Lake University, San Antonio, Texas

Human Behavior in the Social Environment, Graduate course

- x Taught online

January 2018–December 2018

Adjunct Lecturer

Department of Social Work, The University of Texas at El Paso, El Paso, Texas

Social Policy & II, Graduate course

- x Co-taught course with local policy professional.
- x Developed and planned a community engaged syllabus for students to gain exposure to policy that impacts the local community.
- x Involved and empowered students to develop a forum on mental health policy and engaged students in interviews with local policy officials.

August 2016–December 2016

Adjunct Lecturer

Department of Social Work, The University of Texas at El Paso, El Paso, Texas

Substance Abuse, Graduate course

- x Developed and planned syllabus and coursework with the intention of exposing the students to the inquiry necessary to prepare them for research and clinical work in substance abuse.
- x Mentored students in engaging in health disparities substance research in substance abuse.

June 2014–December 2014

Adjunct Lecturer

School of Social Work, Our Lady of the Lake University, San Antonio, Texas

Foundations of Social Justice & U.S. Hispanics: Policy and Program, Graduate course

- x Developed course syllabus and curriculum.
- x Engaged students in active community policy development.
- x Connected students with local policy makers.
- x Incorporated live presidential and legislative speeches into class debates on the development of responsible policy development.

January 2014-May 2014

Assistant Instructor

School of Social Work, The University of Texas at Austin, Austin, Texas

Human Behavior in the Social Environment, Undergraduate course

- x Developed course syllabus.
- x Incorporated written self-analysis assignment to enhance reflective practice.
- x Managed teaching assistant for course.

August 2013-December 2013

Assistant Instructor

School of Social Work, The University of Texas at Austin, Austin, Texas

Generalist Social Work Practice: Skills, Knowledge, and Values, Undergraduate course

- x Developed syllabus to teach foundations of practice, including ethics, communication, interviewing and assessment skills.
- x Engaged students in simulated roleplay learning environments to teach communication and interviewing skills.
- x Incorporated journaling to enhance reflection of service learning experience.
- x Integrated agency visits into curriculum to create a supportive interactive learning environment.

January 2013- July 2013

Assistant Instructor

School of Social Work, The University of Texas at Austin, Austin, Texas

Introduction to Social Work and Social Welfare, Undergraduate course

- x Developed syllabus to combine understanding of historical and current events.
- x

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Department of Psychiatry, Paul Foster School of Medicine, Texas Tech University Health Sciences Center El Paso, El Paso, Texas

Trauma: Depression, anxiety, and generational transmissions in racial and ethnic minorities
Graduate course

- x Co-developed and planned didactic training and content
- x Provided instruction and used multimedia sources to guide residents through patient care with interpreters and basic skills for approaching ~~at~~ patients

January 2022

Instructor

Psychiatry Didactic Training

Department of Psychiatry, Paul Foster School of Medicine, Texas Tech University Health Sciences Center El Paso, El Paso, Texas

Culturally and Linguistically Appropriate Patient Care for LGBTQ ~~Graduate course~~

- x Developed and planned didactic training and content

October 2021

Instructor

Children and Adolescent Psychiatry Fellowship Didactic Training

Department of Psychiatry, Paul Foster School of Medicine, Texas Tech University Health Sciences Center El Paso, El Paso, Texas

Systematic Review Methods for Locating Evidence-based Articles, Special Topics, Graduate course

- x Developed and planned didactic training and content

July 2021

Instructor

Psychiatry Didactic Training

Department of Psychiatry, Texas Tech University Health Sciences Center El Paso, El Paso, Texas

Culturally and Linguistically Appropriate Patient Care, Special Topics, Graduate course

- x Co-developed and planned didactic training and content
- x Provided instruction and used multimedia sources to guide residents through patient care with interpreters and basic skills for approaching culturally diverse patients

Psychology

August 2015-May 2017

Research Educator

BUILDing Scholars Program

Department of Psychology, The University of Texas at El Paso, El Paso, Texas

Introduction to Psychology and Health Psychology Undergraduate course

- x Developed and planned syllabus and coursework with the intention of actively engaging students in a simulated alcohol health disparities qualitative research project and that also produces data for analysis with supervising professor.
- x Identified student strengths, and assign and monitor research roles (i.e. interviewers, analysts, disseminators, project leaders).
- x Engaged students in a simulated research proposal development, submission, and review process.

August 2015-December 2015

June 2011 - December 2011

Teaching Assistant

School of Social Work, The University of Texas at Austin, Austin, Texas

Strategic Partnerships Through Collaborative Leadership, Graduate Course

Dynamics of Organizations and Communities, Graduate Course

- x Lectured on Saul Alinsky's principles for effective leadership and community organization.
- x Lead group discussions on management principles.
- x Liaised with community partners to coordinate community projects for students.

August 2010 - December 2010

Teaching Assistant

School of Social Work, The University of Texas at Austin, Austin, Texas

Leadership Strategies and Policy Practice, Graduate Course

- x Assisted with preparation for class on weekly basis.
- x Prepared students for group project presentations.

Liaised with community stakeholders presenting in class.

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Professional Experience

May 2020– May 2021

Director

Texas Tech University Health Sciences Center El Paso, Department of Psychiatry

Texas Children Healthcare Access Through Telemedicine

Child Psychiatry Access Network

- x Oversee partner negotiations to bring school districts on program and increase the reach of the program's services to the region;
- x Drive startup operations of programmatic services;
- x Develop and lead strategic marketing and social plan;
- x Established community outreach and engagement plan;
- x Conducted community behavioral health training needs assessment;
- x Effectively lead interdisciplinary and cross sector team of over 20 members.

September 2017-December 2019

Director

University of Texas at El Paso, Department of Psychology

Empower Change, Paso del Norte Center for Mental and Emotional Well-

- x Provided visionary and adaptive leadership and fostered an organizational culture that reflected the organization's guiding values.
- x Created a system for members to share in organizational decisions and identified capacity gaps and opportunities to create organizational growth.
- x Provided mentorship and close supervision to program manager, student employees, and student interns on the team.
- x Promoted organization policies and procedures in compliance with local, state, and federal rules and regulations.
- x Advised University personnel regarding the development and implementation of regulatory strategy, j /TT3 1 Tf10 ((e)-1 ()-4 (t)-4 (i)10 0 (,)1 ar.9 (mp)-a()10 (in)- (c)4.(o)-2 (o)

- x Created community partnerships with Dona Ana, and Otero counties of New Mexico, and Ciudad Juarez, Chihuahua, Mexico.
- x Coordinated work with faculty members from multiple institutions and diverse disciplines.

June 2007 -August 2010

Family Development Services Program Manager

Good Samaritan Community Services San Antonio, Texas

- x Provided constructive coaching and useful feedback to all assigned personnel. Assessed and evaluated performance of all program personnel in a timely and effective providing continuous feedback.
- x Oversaw orientation, training, and supervision of ~~frisk~~ juvenile volunteers through Get2Work program and Senior Citizen Site Council members/volunteers.
- x Acquired national accreditation of senior center. Ensured that program operated in compliance with city standards.
- x Oversaw United Way funded social services program for underserved perse (rs)2 (e)-1 (rv/-1

MSW Clinical Intern

Children's Bereavement Center, San Antonio, Texas

- x Cofacilitated play therapy activities for group of children coping with the loss of a family member.
- x Provided individual support for children with bereavement issues in a group setting.
- x Observed group therapy for parents/guardians of children coping with the loss of a family member.

August 2006- June 2007

Get2Work Out of School Youth Case Manager/BSW Intern

Good Samaritan Community Services, San Antonio, Texas

Department of Psychiatry
Paul Foster School of Medicine
Texas Tech University Health Sciences Center El Paso

2021

Grand Rounds Committee Member
Department of Psychiatry
Texas Tech University Health Sciences Center El Paso
x Identify and secure speakers (including providing training)

Committee Member
Psychiatry Resident Education Committee
Department of Psychiatry
Paul Foster School of Medicine
Texas Tech University Health Sciences Center El Paso

2019

Strategic Planning Consultant
Department of Psychology
The University of Texas at El Paso
x Led the Department in conducting a SWOT analysis and provided results to aid in strategic planning process.
x Provided Department with suggestions to promote strategic vision and mission.

2018–2019

Strategic Planning Consultant
Student Wellness Collaborative
Department of Student Affairs
The University of Texas at El Paso
x Serve as behavioral health expert member on Collaborative to guide university staff develop a student support system map of student health and wellness services.
x Provided expertise to guide strategic vision and support the development of a website to promote access to student services by centralizing support.

Professional Service

2020–2021

Grant Writer
Southern New Mexico National Alliance on Mental Illness
x Provide volunteer services as a grant writer to support NAMI services for Southern New Mexico.
x Provide consultation on program development and implementation.

2019–P

Latino Leaders of America

- x Serve as motivational speaker for at-risk Latino middle school aged adolescents on the importance of avoiding substance use, pursuing academic excellence, and engaging in community service.
- x Provide mentorship and support to students through continued participation as a motivational speaker.

2011-2012

Blue Santa Volunteer

Universal City Police Department

- x Served as volunteer on the Blue Santa project.
- x Developed and translated eligibility form.
- x Assisted with contacting eligible families and delivery of gifts to families.

2007-2008

Youth and Families Chair

vOLLunteer Unity Council

Center for Service Learning, Our Lady of the Lake University, San Antonio, Texas

- x Identified major community service projects for student population.
- x Assisted in coordination of National Day of Volunteerism university-wide event.
- x Collaborated with community agencies to identify needs of community and interests of students.

2006-2007

President

Lion's Club

Our Lady of the Lake University, San Antonio, Texas

- x Supervised all club officers and membership.
- x Coordinated community events with Lions International Eye Mobile Unit to provide free

Spring 2006

Service Learning Student

South Texas Coalition Against Human Trafficking and Slavery, San Antonio, TX

- x Attended educational seminars on issue of human trafficking and slavery.
- x Coordinated university wide event to raise awareness of human trafficking and slavery.

Spring 2006

Service Learning Student

Samm's Ministries Homeless Shelter, San Antonio, TX

- x Translated intake/assessment forms (English/Spanish).

Fall 2005

Service Learning Student

Mexican Consulate/St. Mary's Learning Center, San Antonio, TX

- x Wrote mini grant to expand bilingual adult GED services to other areas in community with a high need.

Professional Organization Memberships

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|---|--------------|
| 1. National Hispanic Science Network | 2014 Present |
| 2. Latina and Latino Social Workers in Higher Education Association | Present |
| 3. Texas Research Society on Alcoholism | 2010-2017 |
| 4. Society for Social Work and Research | 2010-2017 |
| 5. Council on Social Work Education | 2008-2017 |
| 6. National Association of Social Workers | 2010-2011 |
| 7. National Council on Aging/National Institute of Senior Centers | 2007-2008 |

Languages

English: Full Professional Fluency

Spanish: Full Professional Fluency

Brazilian Portuguese: Elementary Proficiency